Public Grievance Form Reference No: **Full Name Contact Information** □ By Post: Please provide mailing address: Please mark how you wish to be contacted □ By Telephone: (mail, telephone, mail). □ By E-mail **Description of Incident or Grievance:** What happened? Where did it happen? Who did it happen to? What is the result of the problem? Date of Incident/Grievance ☐ One time incident/grievance (date _ ☐ Happened more than once (how many times? _____ ☐ On-going (currently experiencing problem) What would you like to see happen to resolve the problem? Signature: Date: Please return this form to: Jelena Gajić, JP "Autoputevi RS" Vase Pelagića 10, 78 000 Banja Luka Tel: + 387 51 233 670 email: jgajic@autoputevirs.com